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16th April 2020

BloxwichAcademy www.bloxwichacademy.co.uk

Dear Parent/Carer

## France Trip – Summer Term 2020

I am writing to confirm that the proposed trip to the 'Opal Coast Adventure Centre' in France has been cancelled.

Apologies that this decision could not have been made sooner, however, we have had to wait until we have had confirmation from the insurance company that payments will be made by them. Rest assured that all money that has been paid will be refunded in full.

## Please do not make any additional payments for this trip.

The refund process will be conducted in the following way. Parents/Carers who have paid via Wisepay will receive a refund to the original card they used to make the payment. Parents/Carers who have made Cash/Cheque payments will be sent a refund via a BACS transaction directly into their bank account, please be aware we will need to contact you for your bank details to make the BACS payment.

This whole process may take several weeks whilst we wait for the tour company to return the cost of the trip.

Please may I thank all Parents/Carers for their understanding and hopefully agree with me that this is the best course of action in light of the circumstances we find ourselves in.

I truly hope that in the future all our pupils will have another opportunity to experience a trip abroad.

If there are any queries please do not hesitate to e-mail postbox@bloxwichacademy.co.uk

Yours sincerely

A Seager Headteacher

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